

## Complaint 10982346 (attempted encashment of P56879Q & N80803X)

- [Ian McInnes <ian.mcinnnes@yahoo.com.mx>](mailto:ian.mcinnnes@yahoo.com.mx)
- 
- nov 23 a las 9:12

Para

- [David.Sanger@scottishwidows.co.uk](mailto:David.Sanger@scottishwidows.co.uk)
- [ipc.aftersales@scottishwidows.co.uk](mailto:ipc.aftersales@scottishwidows.co.uk)

### Texto del mensaje

I write this in response to five telephone calls with three voicemail messages from yourselves that were made to the house of my partner on 08/09 November, the first of these being at 0512 local time.

As I explained in my [email of 17 July](#), I am not willing to discuss this complaint over the telephone, and I will therefore not return these calls as requested. However, the Pensions Ombudsman suggested today that I email you and request a written reply. This should also be by email, since post from the UK to Mexico takes from several weeks to several months to arrive.

I also take this opportunity to draw your attention to the list of questions that I sent on 29 September, and which remain unanswered. For your convenience, I again attach this as a PDF document. The Pensions Ombudsman asked me to notify them if I have still not received a response to these questions by around the end of the month. Obviously this response must also be in writing.

Regards,  
Ian McInnes.

- [Descargar](#)

Questions .pdf