

Complaint 10982346 (attempted encashment of P56879Q & N80803X)

- [Ian McInnes <ian.mcinnnes@yahoo.com.mx>](mailto:ian.mcinnnes@yahoo.com.mx)
-
- sep 29 a las 8:11

Para

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Texto del mensaje

Following consultation with the Pensions Advisory Service and your Final Response of 24 August, this matter is now in the hands of the Pensions Ombudsman.

The main issue of this case is that Scottish Widows imposed and enforced verification requirements that were impossible for me to fulfil. My investigation indicates that Scottish Widows imposes these on pension plans without any justification in government regulations.

To enable Scottish Widows to explain the circumstances that led me to this view, I have prepared a list of questions, which I have attached to this email as a PDF document. Clearly your responses to these questions (or the lack thereof) are likely to substantially affect the determination by the Pensions Ombudsman.

Regards,

Ian McInnes.

- [Descargar](#)

Questions .pdf