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16 June 2016

Mr I C McInnes  
Clavel 322  
Col Palo Alto  
Zamora CP59618 Michoacan  
MEXICO

Dear Mr McInnes,

Policy Number: N80803X

Thank you for returning your documentation relating to the retirement of the above mentioned policy. Unfortunately, I am unable to process your retirement from the documentation you have provided.

As we have made three requests for the additional information without reply, we must assume that you do not wish to proceed with this claim and are therefore terminating this claim.

Do please phone our Helpdesk on the number above, if you have any questions or need more information about your policy.

Yours sincerely

*Inge Sandham*

Inge Sandham  
Customer Services