

Complaint Reference:10982346 | David Sanger

De: Sanger, David (David.Sanger@scottishwidows.co.uk)

Para: lan.mcinnnes@yahoo.com.mx

Fecha: miércoles, 13 de julio de 2016 6:30 GMT-5

Dear Mr McInnes

Thank you for your recent email received on 10 July 2016.

IMPORTANT:

- If replying via email, please include your initials, full surname and your post code
- To help protect your identity and stay safe online, please do not send any further information regarding your identity by e-mail
- To ensure your security, at this time we are not able to respond to the specifics of your complaint by e mail

I would appreciate the opportunity to discuss this matter with you further. If you could contact me by:

- Calling: 0800 028 7350 - using my pin 1580952. Free phone from most landlines
- If calling from abroad or mobiles: +44 131 549 9770- using my pin 1580952.
- Alternatively you can reply to this email, confirming the best time and number for me to call you - and I'll endeavour to do so.

Be assured we'll deal with this matter as quickly as possible. Our opening hours are: Monday - Friday 8am - 6pm.

To confirm this is an authorised email from Scottish Widows the first 4 characters of your postal code are: CP59.

Yours sincerely

David Sanger

[LP&I Specialist Complaints | Customer Services | Group Operations](#)

Tel: 0800 028 7350 Pin: 1580952 | Email: david.sanger@scottishwidows.co.uk

Address: 15, Dalkeith Road, Edinburgh, EH16 5BU | TNT: 65 | Internal mail: DR/F3/M5

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