

Subject:**From:** "Brown1, Wayne" <Wayne.Brown1@scottishwidows.co.uk>**Date:** Mon, 27 Jun 2016 14:44:06 +0100**To:** "ian.mcinnnes@yahoo.com.mx"ian.mcinnnes@yahoo.com.mx [Reply Securely](#)

Dear Mr McInnes,

Thank you for your email dated 26 June 2016 in reference to you pension policies P56879Q, N80803X.

Unfortunately we are not aware of the expression "Internal Dispute Resolution Procedure" If you would be kind enough to clarify what you want, we would be happy to assist you if we can.

Wayne Brown | Administrator| Lloyds Legacy Pensions

Scottish Widows, PO Box 902, Dalkeith Road, Edinburgh, EH16 5BU

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