

## Automated Response

---

De: SPVA Pensions (Veteransukpensions@equiniti.com)

Para: ian.mcinnnes@yahoo.com.mx

Fecha: sábado, 26 de enero de 2019 8:41 GMT-6

---

Thank you for your recent enquiry, which is receiving our attention. A reply, if applicable, will be sent to you within 10 working days via post.

To allow us to respond to your enquiry we require confirmation of one of the three items below:

- Your unique pension reference number or National Insurance number
- Date of Birth

**IF THE ABOVE INFORMATION IS NOT PROVIDED, WE WILL NOT BE ABLE TO RESPOND TO YOUR EMAIL. PLEASE SEND YOUR ORIGINAL ENQUIRY WHEN RESENDING THIS INFORMATION.**

**IMPORTANT – PLEASE READ THE FOLLOWING NOTES CAREFULLY:**

### **Change of address/bank details:**

As this website is unsecured, amendments to personal data inclusive of changes of address or bank details will not be accepted via email requests. Such requests **MUST** be made in writing to: **Equiniti PO Box 1246, Sutherland House, Russell Way, Crawley, RH10 0HZ**, or by fax to **01293 604010**, or by phone **0345 121 2514**.

If your enquiry is relating to any of the following:

- You currently do not receive a pension from Equiniti
- Confirmation of entitlement to a future Preserved Pension
- Forecast of Preserved Pension
- Forecast of Widows benefits
- Life Time allowance queries

- Cash Equivalent Transfer Value requests
- Age 55 forecast requests for those still serving following re-join to service (FTRS)
- Age 55 forecast requests where a Pension Share Order (PSO) is in place against your pension

Please write directly to **Veterans UK, Kentigern House, MP 480, 65 Brown Street, Glasgow, G2 8EX**, or e-mail [DBS-PensionsHelp@dbspv.mod.uk](mailto:DBS-PensionsHelp@dbspv.mod.uk) ensuring that you quote your National Insurance number and Service number on all correspondence. Equiniti **are not able to** respond to any enquiry regarding the above types of requests.

---

The information contained in this message is confidential and is intended for the addressee(s) only. If you are not the intended recipient of this e-mail, please notify the originator immediately. The unauthorised use, disclosure, copying or alteration of this message is strictly forbidden. Equiniti Group or its associated companies will not be liable for direct, special, indirect or consequential damages as a result of any virus being passed on, or arising from alteration of the contents of this message by a third party.

**The Equiniti Group:**

The following companies are registered in England and Wales. Registered Office: Aspect House, Spencer Road, Lancing, West Sussex, BN99 6DA: Equiniti Limited, no: 6226088; Equiniti Financial Services Limited, no: 6208699. Registered office: Sutherland House, Russell Way, Crawley, West Sussex, RH10 1UH: Equiniti Services Limited, no: 756582; Claybrook Computing Limited, trading as Equiniti, no: 1287205; Paymaster (1836) Limited, trading as Equiniti and Equiniti Hazell Carr, no: 3249700; Equiniti Solutions Limited, trading as Equiniti and Equiniti Hazell Carr, no: 3335560.

**Authorisation:**

Equiniti Financial Services Limited and Paymaster (1836) Limited are authorised and regulated by the UK Financial Conduct Authority.

---

The information contained in this message is confidential and is intended for the addressee(s) only. If you are not the intended recipient of this e-mail, please notify the originator immediately. The unauthorised use, disclosure, copying or alteration of this message is strictly forbidden. Equiniti will not be liable for direct, special, indirect or consequential damages as a result of any virus being passed on, or arising from alteration of the contents of this message by a third party.

To find out more about Equiniti, visit our web site at <http://www.equiniti.com>

Equiniti Limited and Equiniti Financial Services Limited Registered Office: Aspect House, Spencer Road, Lancing, West Sussex, BN99 6DA. Tel: 0345 607 6838

Registered in England and Wales no. 6226088 Equiniti Limited

Registered in England and Wales no. 6208699 Equiniti Financial Services Limited is authorised and regulated by the Financial Conduct Authority.