

Re: Preserved pension at age 60

De: Ian McInnes (ian.mcinnnes@yahoo.com.mx)

Para: Jan.Parkinson@equiniti.com

Fecha: miércoles, 23 de diciembre de 2015 15:55 GMT-6

Thank you for your email. Since you have apparently not yet received the payment mandate, I attach a scan of that I completed and sent about two and a half months ago.

In case any details on the scan are not clear, these are:

Bank Address: HSBC, Madero Sur #355, Col. Centro, C.P. 59600, Zamora, Michoacán, Mexico

Account Number: 4032956468

Account Name: Ian Clive McInnes

Number for International Transactions: 021535040329564689

I have received numerous payments from multiple sources on the details given above. I did check at the bank about the 3-digit bank code requested on the form, but they were not familiar with any such code. The bank codes used here are very much longer.

I hope that this information will enable you to process my application.

Regards,
Ian McInnes.

El mar 22-dic-15, Jan Parkinson <Jan.Parkinson@equiniti.com> escribió:

Asunto: Preserved pension at age 60

A: ""ian.mcinnnes@yahoo.com.mx"" <ian.mcinnnes@yahoo.com.mx>

Fecha: martes, 22 de diciembre de 2015, 9:54

Dear Mr McInnes

I have been passed your e mail of the 15 December 2015 addressed to Mr Kenny Blair for reply as Equiniti is the paying agent for Armed Forces pensions.

I note from your e mail that you have returned a payment mandate three times regarding your pension. I regret to inform you that these documents have not been received at Equiniti and therefore I have attached a further copy for you to print and complete please.

The completed and signed document can be scanned and returned to me by e mail but please be aware that this office does not operate a secure e mail facility. Alternatively it can be faxed to

+44 1293 604010 for my attention. Please confirm
be e mail if you have taken this option.

Once your completed
mandate is received in this office and your details have
been included on our commercial bank database all unpaid
cheques will be cancelled and reissued to your bank
account.

Please do not hesitate to
contact me if I can be of further assistance in this
matter.

Kind regards

Jan Parkinson

Jan
Parkinson

Senior Pension
Administrator, Veterans UK Pensions,

Equiniti Pension
Solutions Operations

Telephone +44 1293 604327
Internal 4327

Equiniti
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